



Peel Cheshire Homes Brampton Inc.

2025-2026 ANNUAL REPORT

LAND ACKNOWLEDGEMENT



Peel Cheshire Homes Brampton is located on the traditional territories of the Mississauga's of the Credit, Haudenosaunee, and Wendat Nations who have called this land home since time immemorial. We recognize and deeply appreciate their historic connection to this place. We also recognize the contributions that Métis, Inuit, and other Indigenous peoples have made, both in shaping and strengthening this community in particular, and our province and country as a whole. Today, this land is still the home to many Indigenous people from across Turtle Island and we are grateful to have the opportunity to work, live, and play on this land.

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MISSION, VISION, & VALUES

OUR VISION

To be reconized as a community leader in enabling people with disabilities to experience an ehanced life

OUR MISSION

To empower people with disabilities to live independently in their community, leveraging best practices and professional support services.

OUR VALUES

Each individual has the inherent right to be accepted, empowered, independent, and given opportunity

Responsible, accountable, respectful practices that are based on honesty and integrity

Staff empowerment and ongoing development

Strong partnering and collaboration with the community



BOARD PRESIDENT & EXECUTIVE DIRECTOR REPORT

The past year has been one of growth, investment, and progress for Peel Cheshire Homes (PCH). Through careful financial stewardship and the use of surplus funds generated during the fiscal year, we made several important investments in our residence and infrastructure to improve the quality of life for the people we support.

We also faced a significant organizational challenge when our electronic documentation system, Aetonix, was discontinued. In response, we selected GoldCare, a cloud-based client management system widely used across the sector. Our management team has been working diligently to customize the platform, with staff training and implementation planned for the coming months. I would like to thank our staff for their patience, flexibility, and professionalism throughout this transition.

Our Outreach Program continues to make a meaningful impact. Since reopening in 2023, many clients have remained with the program, reflecting the quality and consistency of the individualized supports our staff provide. While we continue to experience sector-wide challenges such as staff turnover, client cancellations, and fluctuating referrals, we remain committed to delivering responsive, person-centred services while pursuing opportunities for sustainable growth.

Investing in our employees remains a priority. This year, staff participated in Lifts and Transfers training and Social Role Valorization training, strengthening the skills and knowledge needed to provide safe, respectful, and high-quality supports.

Looking ahead, we are preparing for Accreditation this fall, an important opportunity to evaluate our services against recognized standards and identify opportunities for continuous improvement. The Board of Directors is also developing a new Strategic Plan that will help guide the organization's priorities and direction for the years ahead.

As we reflect on another successful year, and celebrate 40 years of service we extend our sincere thanks to our dedicated staff, Board of Directors, the people we support, their families, our funders, and our community partners. Your ongoing support and commitment enable PCH to continue creating opportunities for independence, inclusion, and an enhanced quality of life for the people we serve.

Erika Jacobs
Board President

Debra Travassos
Executive Director

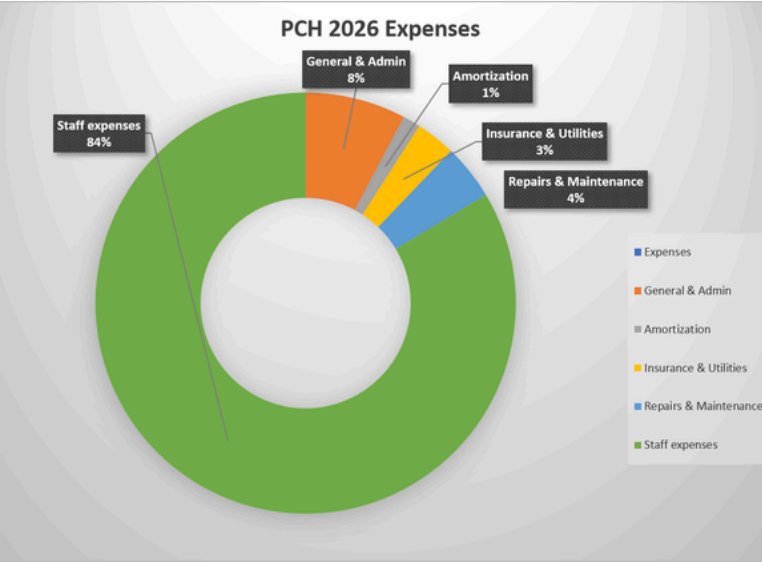
FINANCIAL REPORT

On a fiduciary level, the Board of Directors has met monthly to review the financial statements, quarterly financial reports, as well as reviewed projections recommending the approval of next year’s budget.

The accounting processes and controls that are in place and overall accountability structures are strong and appropriate to organization’s volume of transactions and total expenditure levels.

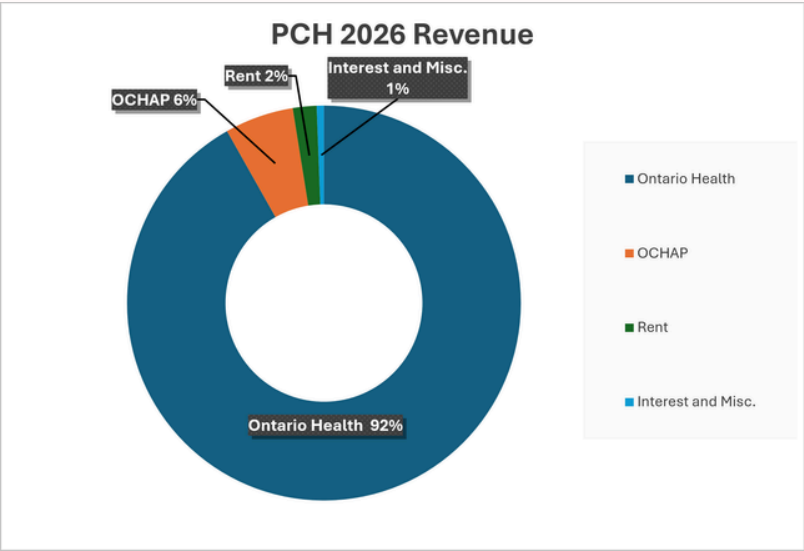
The Board of Directors are happy to report that Peel Cheshire Homes Brampton Inc. received a clean audit report from BDO.

We remain committed to responsible financial stewardship, transparency, and accountability. We would like to thank our executive director, book keeper, management staff, contractors, funders, and community partners for their continued support.



Revenue		Net Revenue
Ontario Health	91.81%	\$ 1,745,507.00
OCHAP	5.65%	\$ 107,473.00
Rent	1.94%	\$ 36,953.00
Interest and Misc.	0.59%	\$ 11,281.00
		\$ 1,901,214.00

Expenses		
General & Admin	8%	\$ 146,556.00
Amortization	1%	\$ 25,520.00
Insurance & Utilities	3%	\$ 57,710.00
Repairs & Maintenance	4%	\$ 80,425.00
Staff expenses	84%	\$ 1,581,349.00
		\$ 1,891,560.00



EQUITY, DIVERSITY, & INCLUSION

EDUCATING AND BUILDING AWARENESS ABOUT THE CULTURES WITHIN OUR WORKPLACE

EDI

Committee Members

Debra, Maria, Sydney, Mary, Manpreet

ROLE OF THE COMMITTEE

-  establish a mission
-  create values and guiding principles
-  develop EDI action plan
-  policy review and recommendations
-  develop EDI awareness program
-  develop/research planned training initiatives

GOALS OF THE COMMITTEE

- staff EDI training 
- educate/highlight team about PCH diversity 
- identify the cultural and religious diversity within PCH 
- educate/highlight team about PCH diversity 
- build community 

CLIENT SATISFACTION

92%

the overall satisfaction rate
identified by Residential
clients in this year's survey

“

Staff are friendly

helping with chores and making meals

Taking care of my needs

I feel safe

Staff are very respectful and understanding

I'm receiving good care

Encouraging me to exercise

Encouring me to go out into the community

The staff is always friendly and accommodating

PCH has changed our lives with support

”

83%

the overall satisfaction rate
identified by Outreach clients
in this year's survey

EMPLOYEE SATISFACTION

Staff participation rate was 99% & the overall Satisfaction Rate identified by employees in this year's survey is 84%

“

What you told us we were doing well:

- Purpose & Impact- Employees reported a strong understanding of how their work contributes to the success of the organization.
- Pride in PCH- Staff expressed a strong sense of pride in working at PCH.
- Workload- Employees generally feel that their workload is reasonable.
- Safe Working Environment- Staff reported positive perceptions of safety in the workplace.
- Meaningful Work -Employees recognize the meaning and value of the work they do.

”



Thank you to each of our long-serving staff for their dedication and hard work!



special thanks to our **JHSC**
Luna, Mary, Pauline, Jennifer,
Maria



congratulations

Lidice
10 years of service
Maria Tagorda
35 years of service

welcome

New Employees
Kaycian, Arshjot,
Vasuki



2025/26 BOARD OF DIRECTORS



Badar Rana
Director



Ash Dobbin-Mohammed
Director



Sarah Gaddam
Director



Erika Jacobs
President



Kim Kresack
Vice President



Tanner Bersma
Secretary



Chedly Maghraoui
Treasurer

THANK YOU TO OUR PARTNERS & DONORS

CSS Advisory Table

Brampton Bramalea
LIONS CLUB



Medics mObility Inc.

 **North Peel**
Family Health Team

 **Ontario**
Health atHome

 **Regional** MISSISSAUGA
HALTON
Learning Centre

 **QUEEN LYNCH**
PHARMACY

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**Ontario
Health atHome**

